



E X I L E®

RETURN AUTHORIZATION REQUEST FORM

Please print and fill out the following form entirely and email to support@exileaudio.com

CUSTOMER INFORMATION

Date _____

Name _____

Address _____

City _____ State _____ Zip _____

Phone _____

Fax _____

Email _____

SPECIAL INSTRUCTIONS

PRODUCT INFORMATION

LIST EACH UNIT SEPARATELY WITH A DETAILED DESCRIPTION OF THE PROBLEM

MODEL	SERIAL #	DATE PURCHASED	PROBLEM

RETURN POLICY

- No material will be accepted without an RA# on the shipping label of each individual carton.
- Do not combine multiple RA's in one carton.
- Merchandize must be returned to Exile within 15 days of the RA approval date.
- Unless previously arranged all RA's are for exchange only for same or remanufactured product.
- All product must be packed and returned with adequate packing material to protect from damage.
- Products returned in poor cosmetic condition will receive a reduced credit or repaired and returned only.
- Do not write on the original manufactures cartons.
- All materials must be returned to Exile freight pre-paid.

NOTE: You **MUST** have a RA# before returning any product. You will be provided with a RA# by email once we have received this form. Speakers that have been given a field destruct authorization will be given a separate authorization number and should appear on a separate claim form. RA# are only issued for returned product. If you do not receive an RA# within 24 please contact us.

Once you have received your RA# include a copy of this form with your product and ship it to the address below. Be sure to write the RA# on the shipping label on notate it on the shipping carton.

SHIP TO:
NEW ADDRESS

ATTN: Warranty Service
RA#
Exile Audio Service
17430 SW 63rd Ave.
Lake Oswego, OR 97035

RA# _____

RA ISSUED BY _____ **Signature** _____ **Date** _____ **CM#** _____
Exile use only